



ARVIDA  
**Glenbrae**

An Arvida Living Well Community



Welcome  
to Glenbrae, an  
Arvida retirement  
community close  
to the heart of  
Rotorua.

We challenge  
ourselves to make  
our customers' lives  
better with everything  
we do.

## Every individual plays a part at Glenbrae

We know everyone, whether resident or staff, on a first name basis at Glenbrae. We strive to enhance the quality of life for every individual member of our community by providing a friendly, safe and supportive environment.

Glenbrae is set in an award-winning garden estate, where every day offers a chance to participate in a diverse range of activities, sharing good times and memories with newly-made friends. Around the beautifully landscaped grounds you'll find tastefully designed villas, serviced apartments, apartments and the Glenbrae rest home and the hospital.

## Our people at Glenbrae love their jobs and what they do

The staff at Glenbrae know everyone by name and our gardeners are up with the sparrows creating and maintaining our wonderful garden paradise for everyone to enjoy. Our vibrant and culturally diverse community thrives on everyone's input, especially our residents. We know that you'll feel at home here at Glenbrae!

## Be a part of a community that values you

As an Arvida community, we take care and time to listen, and we'll help you to continue to enjoy the things that you love to do. We'll encourage participation and engagement in our small community, and we'll help you to remain active and happy.

## Imagine your retirement like this, doing what you love to do

At Glenbrae, an enjoyable, enriched retirement experience awaits you. Our friendly and welcoming community offers the perfect environment for those looking for a little more companionship and support. The facilities and activities within the Glenbrae are available for everyone to enjoy, and you will be encouraged to join in and participate as much as you like, while still enjoying your privacy.

We have lawn and indoor bowls, a dart board, supervised exercise programmes, movie afternoons, happy hours, spa pool, unisex hairdresser, music therapy, craft sessions, exercise classes, church programmes, and weekly shopping trips and outings.

Our social calendar is very popular, and family and friends from outside our community are always welcome to join us.







## We're well known for our personal care

Glenbrae is well known in the wider Rotorua community for offering a full continuum of care for its residents.

You can also access care services while living independently in your own serviced apartment. We can assist with meals, laundry, cleaning, access to doctors and nurses and 24 hour emergency assistance. We also provide the ability to transfer from a serviced apartment to our rest

home should it be required in the future. We provide a range of options and we can look after your current requirements, and adapt to changes in your health or personal circumstances, should they occur.

Ask us about how we can tailor our care plans for you, or take a look at our specialist brochure for our serviced apartments.

## Continuing care plan options:

Our fees are carefully calculated so that we can provide the optimum care for you. We have several care packages available, from basic entry level to full rest home level care. Ask our village sales manager for a full list of costs and inclusions.

## Our professional staff offer real peace of mind

Glenbrae's village manager has over 20 years experience in palliative aged care and is supported by a clinical manager, a clinical nurse leader and a team of registered and enrolled nurses with a passion for aged care nursing. All of our care staff participate in our diverse education programmes. So rest assured, you're in safe hands at Glenbrae!

## Flexible care plans

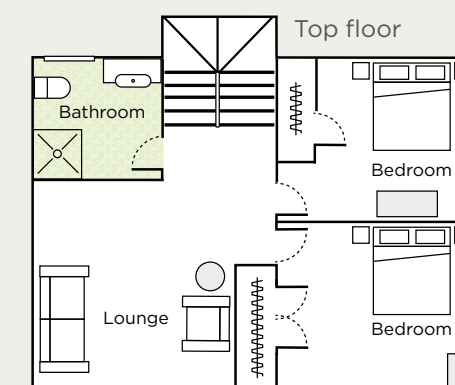
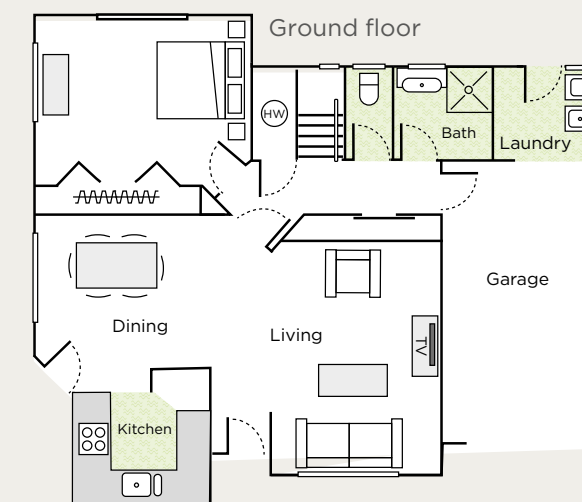
We are able to look after your current needs, and can also provide more care and assistance should your personal circumstances change. This gives you, your partner and family the comfort of knowing you'll always have the support and care you need, when you need it.

## Rest home and hospital

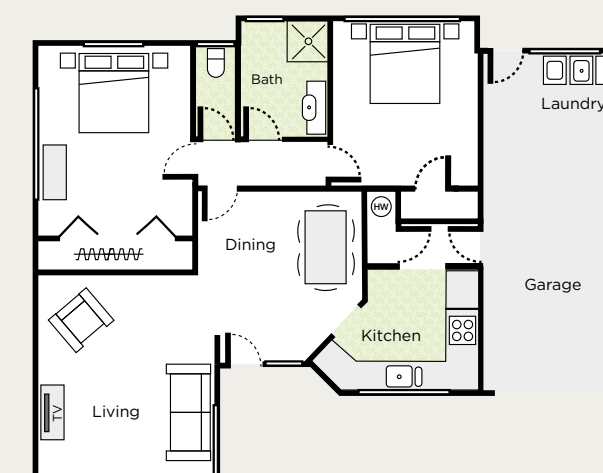
Our 41 bed rest home and hospital (most rooms have ensuites and hospital rooms have shared ensuites) offer the very best of care and personal attention in a friendly, family focused environment.

Rooms are light and airy, with views over lovely gardens, and fantastic meals are prepared daily on site. Our recreation centre is always busy with activity programmes and van outings, and our physio aide directs our stretch and balance classes every week. Our homely environment and friendly staff will do everything they can to make you feel truly at home and comfortable.





*Typical two storey three bedroom villa*



*Typical two bedroom villa*

## The accommodation at Glenbrae

### Independent villas

Glenbrae villas are fully renovated homes with an open plan layout, and feature brand new kitchens and bathrooms. In your new villa you can enjoy independent living in a well-appointed single level home, surrounded by friendly neighbours and beautiful tranquil gardens. We can provide support for you in the future if you need a little further assistance with day-to-day living. There is also a 24hr emergency call system in your villa monitored by our onsite nurse.

### Serviced apartments and apartments

Glenbrae serviced apartments are sunny, modern and warm, and combine private and independent living with extra assistance if it's needed. These services may include the provision of meals, a personal laundry service, regular housekeeping by our friendly staff, help with medications and more. You can also arrange to have full rest home level care in the future should you need it.

### Rest home rooms

Glenbrae's rest home and continuing care facilities are situated in the heart of the community. Our rest home and hospital offers rooms with ensuites, all providing full 24 hour nursing care.

The hospital is a 41 bed care facility that offers quality care in a friendly, family focused environment. The atmosphere is warm and vibrant, with extensive views of the gardens that can be enjoyed from many of the rooms. We also have premium style rooms available from time to time.





## Our commitment to you

Glenbrae is an Arvida community so we all enjoy the down to earth values that drive everything we do. We're always looking for new ways to make life in our community as fun and enjoyable as possible.

We're a family of friends in a supportive and caring community. The most important things in life to us are the people we live together with every day.

## It's a wonderful retirement lifestyle at Glenbrae

At Glenbrae, we help to provide days of fun that are full and rich. Every resident is encouraged to enjoy the in-house activities on offer, or take part in our many excursions and shopping trips around Rotorua.

There is always so much to do here at Glenbrae. Whether it is reading a book in a quiet nook in the garden, playing a

few ends of bowls with friendly rivals, or catching up with a neighbourhood mate for a yarn, the choice is yours.

Tapping into the social calendar is a great way to make new friends, or you can invite family and friends from outside the Glenbrae to come along for a visit. Our motto is always the same at Glenbrae: The more the merrier!

## The best decision you'll ever make!

It is always a big decision to move away from your old home, but when the time is right to scale down, you really need to do your homework well.

We can help you with this decision by showing you what Glenbrae already offers the residents who live here. We welcome you to visit any time, and have a first hand chat with members of our community to find out for yourself what makes our us so

special. Enjoy independence and privacy with no maintenance worries and socialise with your new friends. There's always so much to do here - there's no chance of getting bored!

We're happy to show you around Glenbrae any time. Why not give us a call to have a chat about your personal needs.



## A few of the common questions...

### Why do people love living at Glenbrae?

We listen to our residents and what we consistently hear is:

- Glenbrae is set in award winning gardens
- Knowing that you have all levels of care gives me comfort
- Glenbrae is conveniently located close to Rotorua city centre
- There was an instant homely feel
- We can enjoy playing lawn & indoor bowls on-site
- Our care room is really spacious and we love the ensuite.

### What levels of care are there?

We offer a full continuum of care, which means you'll have real peace of mind. The care packages range from low level care plan for independent living right through to rest home and full hospital care.

### Can I move into the care facilities of the community later on?

Yes, as part of our community, you will have priority access to the care services offered by Glenbrae. If you need a little extra help in the future with your day to day living, you can choose to move within our community to more suitable accommodation.

### What happens if I'm ill while living in my serviced apartment?

A staff member will respond to your call and arrange assistance where needed.

### Can my family and friends stay with me in my home?

Yes of course, you can have family and friends come to stay in your apartment any time while they are visiting. There is also parking available for visitors.

### Can I have my pets with me?

Yes, we know that pets are important and are often a much loved part of the family. Our manager will need to confirm that your pet is suitable for Glenbrae.

### Is there space for my car?

Some of our villas have garages attached and there is alternative parking available for residents within the Glenbrae – please ask our sales manager for more info.

### Is there security at night?

We have nightly patrols by our local security firm and our staff are also on site 24 hours a day, should you need them. There are also emergency call buttons in the serviced apartments and apartments throughout Glenbrae.

### What other costs will I have?

In addition to the Deferred Management Fee, you will be responsible for:

- Your telephone bill
- Your contents insurance
- Your car insurance
- Your power bill (villa only)

There is also a weekly village fee which in the case of serviced apartments includes power.



There may also be costs for any extra services should you require them. e.g. laundry and house cleaning. See our serviced apartment brochure for details and current prices.

### Can I arrange for any other fittings to be added to my home?

At Glenbrae, we do everything we can to ensure you have your home the way you want it. You can choose to add items to make life a little easier like additional heating and a security door or fly screens. We can help you with these extras but they will be at your cost.

### Who pays for maintenance?

Glenbrae takes care of all exterior maintenance of your home, gardens and communal facilities.

### What happens when I leave?

We do our best to support you and your family in every way we can over this difficult time. The village fees stop immediately after you leave, and we begin the marketing and sale of your ORA.


### Who is our village manager?

Maria Jay has over 20 years' experience with village life and enjoys close connections with her residents. Maria has immense pride in Glenbrae and would love the opportunity to show you around.



Maria Jay





## We'd love to have the opportunity to welcome you to Glenbrae

If you're looking for a retirement community where you can continue to enjoy life to the full, and where people respect and look after each other, we'd love the opportunity to show you around Glenbrae Retirement Community.

Why not give us a call and experience Glenbrae for yourself?

22 Hilda Street, Fenton Park,  
Rotorua 3010

Phone 0800 278 432  
or 07 349 0014 ext 1 or email  
[info@glenbraeretirement.co.nz](mailto:info@glenbraeretirement.co.nz)

**[www.glenbraeretirement.co.nz](http://www.glenbraeretirement.co.nz)**



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