



CRESTWOOD

RETIREMENT LIVING
- INDEPENDENT VILLAS -
- SERVICED APARTMENTS -
- CARE HOME -

THE QUINTESSENTIAL KIWI RETIREMENT


Metlifecare
RETIREMENT VILLAGES



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At a **GLANCE**

Fixed village fee for life

Bustling retirement community in a beautifully landscaped and nature-filled garden paradise

Intimate environment that allows for easy access to facilities and neighbouring homes

Offering independent units, serviced apartments and care home in a relaxed, secure and low maintenance setting

Conveniently located, with a variety of amenities close by such as Lynn/Mall Shopping Centre, banks, cafes and restaurants

Crestwood – part of the Metlifecare family of villages – is six hectares of beautifully landscaped grounds, private bush walks, delightfully eclectic accommodation and birdsong. The ultimate in carefree and relaxed retirement, the lifestyle offered at Crestwood means you can live securely, yet independently, surrounded by friends and nature.





FACILITIES *include*

Billiards room

Bowling green and
petanque terrain

Bush walks

Communal dining
room

Hairdressing salon

Indoor heated
swimming pool and
spa pool

Library and lounge

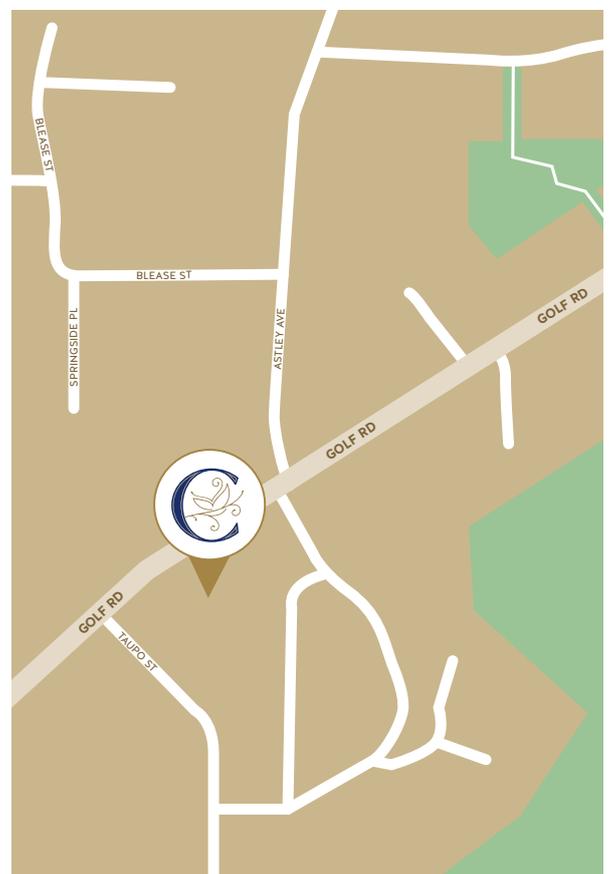
Piano

Wellness clinic

Comfortable units and serviced apartments come with all the space, privacy and freedom you could ever want, yet are situated in such a way to make it easy to chat over the balcony to friends in passing. Crestwood also offers an exceptional rest home in a supportive and caring environment.

With an active social calendar, our village is a thriving community of residents with many following unique and remarkable pursuits. Take your pick from the various village activities on offer, including bowls, swimming, gardening club and bush walks. If you enjoy the company of others you can join Happy Hour, housie or rummikub.

What's more, we are only moments away from Green Bay shops for your daily essentials, while LynnMall Shopping Centre is a short drive away.



38 Golf Rd, New Lynn, Auckland



Independent UNITS

Our spacious units come with one or two bedrooms and are all within walking distance of the community centre.

Each villa is designed and built to take advantage of either morning or afternoon sun. Every inch of space has been maximised towards ensuring a wonderfully comfortable, safe and convenient lifestyle. With spacious living and dining areas featuring extensive wardrobe and storage space, the majority of villas also have access to lock up garages.

While you remain responsible for your own household tasks and meals, we take care of all external maintenance. If you would like more help, we offer a range of service and care packages delivered to you in your home.

All villas are linked to our 24-hour emergency call system, so support is only a button-push away.



Serviced APARTMENTS

Our serviced apartments are designed for residents who value their independence, but require additional services, such as apartment cleaning, regular meals, laundry and personal care services.

It is the best of both worlds: the freedom of independent living with access to our trained team, including nursing staff, to support your health and wellbeing.

Our service packages are tailor-made just for you. Well before you move in, we can talk you through all the options available to work out what is right for you, now and in the future.

Serviced APARTMENT BENEFITS

24-hour emergency call system

Cleaning and laundry services

Companion care

Household chores assistance

Meals provided daily

Medication administration

Personal care

Professional nursing services

Wellness checks

Care HOME

If you ever need greater daily support, we offer a full continuum of care, with rest home level care on-site.

Knowing that you will be treated with dignity and respect means you and your family can be confident you will receive the highest level of assistance from people you already know and trust. This also enables couples to stay close by even if your needs become different, with one moving into a rest home while the other remains in the village.



FREQUENTLY ASKED Questions

Can my friends and family stay with me?

Yes of course, this is your home. When you move into Crestwood we understand it is important to maintain your family and social ties. Any family members or friends are able to stay for a combined total of 90 days per year. Longer stays require the agreement of the Village Manager.

What if I want to redecorate my home – for example, change the wall or floor coverings?

Your home can be redecorated to your tastes in consultation with and at the discretion of the Village Manager, at your own cost.

What if I want to go on holiday?

You have the freedom to come and go as you please. We will maintain the grounds, clear your letterbox and manage security giving you peace of mind while you are away.

Can I still apply for government-funded financial help?

Yes, your 'support needs assessment' confirms that you may be eligible for Government financial assistance. Many of our villages have arrangements with local health authorities to ensure you receive the benefits you are entitled to. Simply chat with our Nurse Manager who will assist you further.

What happens if I have an accident or get sick?

If you have an accident and need immediate attention, simply press the strategically placed emergency call button in your home and a staff member will respond to your call. Where an illness is of a temporary nature, meals and other services can be arranged to assist – depending on the help you need. We aim to help you recover quickly and comfortably which can be an enormous relief to you and your family. This service is provided on a "user pays" basis.

Who is responsible for the cost of council rates, water rates etc?

When you live at Crestwood you pay a village fee to cover costs, such as council rates, water rates, building insurance, external maintenance, the upkeep of the community facilities, gardening, salaries of the staff and village operations. This simplifies your expenses into one easy to manage fee leaving your own personal choice of phone, personal contents insurance and electricity.

Can I transfer to another Metlifecare village?

Yes you can. We will discuss the transfer costs involved and agree these with you.

What happens if I decide to leave the village?

If you do choose to leave, simply write to the Village Manager expressing your wish to terminate your Occupation Right Agreement (ORA). One month after receiving the letter, your ORA will be terminated and Metlifecare will endeavour to re-license your unit or apartment. Following the re-licensing you will be refunded the original purchase price less the accrued membership fee.

Who pays for the refurbishment of the apartment or unit when I leave?

On termination of your ORA, Metlifecare is responsible for all refurbishment costs of your unit or apartment. You may be responsible for any damage beyond fair wear and tear and any agreed reinstatement costs.

What happens if my unit or apartment doesn't re-license straight away?

All village fees will cease if a re-license is not reached within six months of providing Metlifecare with vacant possession of your unit or apartment. If it takes longer than nine months to re-license, we will pay you interest on the outstanding capital.

There's more to come
AT METLIFECARE



At Metlifecare we are constantly improving the way we operate - from the design of our villages to the way we empower our residents to make the most of their lives. Since 1984 we have been providing vibrant social communities throughout the North Island and an outstanding level of care for our residents.

Over 5,000 residents currently call a Metlifecare village home, and every day we set out to make a difference in their lives. We continue to adapt and evolve in a changing and competitive market, meeting needs and expectations through a progressive and customer-focused approach that at its heart ensures there'll always be **more to come** for our residents.

ASSURANCES

with Metlifecare

1. CERTAINTY WITH FIXED VILLAGE FEE, FOR LIFE

At Metlifecare, your village fee is fixed for life. The fee will cease a maximum of six months after you leave, or earlier if your home is resold.

2. YOUR HOME, FOR LIFE

Your Metlifecare Occupation Right Agreement (ORA) means that you have the right to live in your home for the rest of your life.

3. SERVICES IN YOUR HOME, YOUR WAY

You're free to choose personal services in your home whenever you want or need them, delivered by a provider of your choice. You also have priority access to our care homes if required.

4. A NO-SURPRISES DEFERRED MEMBERSHIP FEE (DMF)

Your Metlifecare DMF stops accruing when you leave your home and is capped at 30%.

5. NO LOSSES, NO HIDDEN FEES

Metlifecare's fees are transparent - your DMF includes refurbishment and cost of sale. You won't lose capital on your home if we sell it for a lower price. That means no surprises when you vacate your home.

6. YOU WON'T BE OUT OF POCKET

Metlifecare will endeavour to repay the capital owing promptly by selling your home as quickly as possible. If we don't sell your home within nine months, we'll pay interest on the outstanding capital.

7. 90-DAY MONEY BACK GUARANTEE

We're so confident you'll love your new home, we're offering a 90-day money back guarantee.

THANK YOU FOR TAKING THE NEXT STEP TOWARDS A BETTER RETIREMENT

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THERE'S MORE
TO COME AT
Metlifecare 